

# Kona Makai

Aloha Nui Loa, E Komo Mai

Welcome to Kona

1. **Directions to the Kona Makai** - From Kona Keahole airport, follow the Queen Kaahumanu Hwy (HI 19) South about 6.8 miles into the town of Kailua-Kona. Turn right onto Palani Road. You'll curve left at the bottom of the hill onto Ali'i Drive. Continuing on Ali'i Drive, you'll pass the Royal Kona Resort, where the speed limit will increase to 30 MPH. About a mile further as you go up a hill, you will see a series of condominium complexes on your right. Pass Kona Tiki, the Sea Village, Kona Shores, Ali'i Villas, and watch carefully for Kona Makai at 75-6026 Ali'i Drive at the top of the hill. It has a lava-rock wall surrounding the property. Turn right into the driveway.
2. **The Front Gate** closes about 9 p.m., and is open after 8 a.m. If you have been emailed this document, your gate code should be in the accompanying email. Write it in here: **#808**\_\_\_\_. Your code is four digits. If you arrive after hours, you will need to press the pound sign (#) and then these four digits on the keypad at the gate. Visitors may use the same keypad to dial the registered phone number of a Kona Makai unit for access. If you are called at your unit phone from your guest at the gate wishing access after hours, you can open the gate by pressing the number 9 on your phone. Electronic openers are available for guests staying over 10 days for a refundable \$50 deposit.
3. **Kona Makai Office** – Hours are 12 noon to 4:00 p.m., Monday thru Friday. The office is closed on weekends and holidays. Office Phone: (808) 329-1511, Email: [Office@KonaMakai.org](mailto:Office@KonaMakai.org) The office does not hand out keys to rental units, however, general information is available there. If you arrive after hours, a good map to the complex is located outside the office.
4. **Arrival:** - Your rental agent has (or will) provide you with access information for you rental uni.
5. **Registration** – You must register during office hours the day of or the day following your arrival. Emergency Tsunami, hurricane, and fire safety regulations require we be aware of the number of people staying in each unit. Bring your auto license plate number also.
6. **Checkout** - Normal checkout time is 10:00 a.m. Be sure to coordinate your departure with your unit's managing agent in case new guests are arriving on your day of your departure.
7. **Emergencies**
  - For all issues that threaten the safety or property of the Kona Makai: Contact the resident manager (808) 937-1740
  - For lock-outs and all other issues with an individual unit: Guests should contact the managing agent for their unit.
  - For Medical/Fire/Police: Call 911 from your unit phone or from courtesy phones outside the office and in the cabana.